



Technical Report

ISO/TR 41019

Facility management's role in sustainability, resilience and adaptability

*Rôle du facility management dans la durabilité, la résilience et
l'adaptabilité*

**First edition
2024-06**

Contents

Page

Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 Concepts, context and challenges	4
4.1 United Nations 2030 Agenda.....	4
4.2 CSR and ESG.....	5
4.3 Business and finance context.....	5
4.3.1 General.....	5
4.3.2 Business.....	7
4.3.3 Finance.....	8
4.4 Climate change, net zero emissions and the circular economy.....	9
4.4.1 Climate change.....	9
4.4.2 Net zero emissions.....	10
4.4.3 Circular economy.....	11
4.5 Sustainability, resilience and adaptability.....	12
4.5.1 General.....	12
4.5.2 Sustainability.....	12
4.5.3 Resilience.....	13
4.5.4 Adaptability.....	14
5 Sustainable Development Goals (SDGs)	15
6 Role of International Standards in supporting the SDGs	16
7 FM and SDGs in context	16
8 Role of the ISO 41000 family of standards	19
9 Towards sustainable FM	21
Annex A (informative) Alignment of the ISO 41000 family of standards with the UN SDGs	25
Annex B (informative) Towards sustainable FM via the ISO 41000 family of standards	27
Annex C (informative) Related ISO committees	32
Bibliography	33